THE MINISTER OF HOME AFFAIRS (SHRI MUFTI MOHAMMAD SAYEED): (a) to (c) Preaching of communal hatred and publication of inflammatory writing is actionable under Sections 153-A, 153-B, 295-A and 505 of the IPC. Action under these Sections falls within the provenance of State Governments/Union Territory Administrations, No action is taken at the Central Government level as implementation of criminal law is with the State Governments. Hence, no statistics is maintained by the Central Government in this regard. The State Governments have been advised to streamline their monitoring machinery at the district and the State level with a view for stricter enforcement of the above provisions.

Supply of latest edition of telephone directories in Uttar Pradesh

169. DR. MOHD. HASHIM KIDWAI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the latest edition of telephone directories in English have not been supplied to subscribers in Uttar Pradesh;

(b) if so, what are the reasons therefor; and

(c) by when the English Directories are likely to be supplied to subscribers in Uttar Pradesh?

THE MINISTER OF STEEL AND MINES WITH ADDITIONAL CHARGE OF THE MINISTRY OF LAW AND JUSTICE (SHRI DINESH GOSWAMI). (a) to (c) Information is being collected and will be laid on the Table of the House.

Excessive billing of telephones

170. DR. MOHD. HASHIM KIDWAI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what is the number of complaints regarding excessive billing of telephones during the last three years circlewise; and

(b) what are the details of remedial measures taken in this regard by Government?

THE MINISTER OF STEEL AND MINES WITH ADDITIONAL CHARGE OF THE MINISTRY OF LAW AND JUSTICE (SHRI DINESH GOSWAMI): (a) the number of complaints regarding excessive billing of telephones during the year 1986-87, 1987-88 and 1988-89 are indicated in the enclosed statements I, II and III respectively.

(b) the details of remedial measures taken by the Government in this regard are indicated in the enclosed statement IV.

Statement - I

Excess billing complaints during 1986-87

Name of Unit	No. of Bills issued	No. of excess billing complaints
(1)	(2)	(3)
Andhra	1230077	5864
Bihar	409504	2197
Gujarat	1681115	9624
Jammu & Kashmir	112077	2064

(1)	(2)	(3)
Karnatka	1142909	5021
Kerala	919529	4493
Madhya Pradesh	587770	5088
Maharashtra	1051228	6990
N.E.	263928	744
N.W.	1254436	10485
Orissa	215413	709
Rajasthan	613411	1450
Tamil Nadu	1890893	11191
U.P.	1195041	13277
West Bengal	1406509	12950
TOTAL D.O.T.	14263740	92147
Bombay	2767401	13249
Delhi	1883054	12736
TOTAL MTNL	4647455	25985
MTNL + D.O.T.	1,89,11.195	1,18.132

Statement-II

Excess billing complaints during 1987-88

Name of Unit	No. of bills issued	No. of excess billing complaints
(1)	(2)	(3)
Andhra Pradesh Circle	1332910	8819
Bihar	424327	3794
Gujarat	1873147	14503
Jammu & Kashmir	139758	3431
Karnataka	1258865	8494

(1)	(2)	(3)
Kerala	1010894	6987
Maharashtra	1548948	9386
Madhya Pradesh	641750	6190
Assam	163703	869
N.E.	97105	574
Haryana	377704	5157
H.P.	115832	454
Punjab	831654	9956
Orissa	221615	1172
Rajasthan	643076	1855
Tamil Nadu	2070720	13601
U.P.	1305561	21331
West Bengal	1447593	18072
TOTAL D.O.T.	15505163	134645
Bombay MTNL	2959132	24763
Delhi MTNL	2154907	21335
TOTAL MTNL	5114039	46098
GRAND TOTAL	20619202	180743

Statement-III

Excess billing complaints during 1988-89

Name of Unit	No. of bills issued	No. of excess billing complaints
(1)	(2)	(3)
Andhra	1446598	13757
Assam	185836	3544
Bihar	444099	6434

(1)	(2)	(3)
Gujarat	2135391	19265
Haryana	411922	7372
Himachal Pradesh	133433	1038
J&K	153351	4504
Karnataka	1385573	12021
Kerala	1091588	13510
M.P.	730948	9891
Maharashtra	1551879	11773
North East	107489	886
Orissa	236960	2494
Punjab	906989	19133
Rajasthan	694506	3009
Tamil Nadu	2285418	19810
U.P.	1379487	31663
W.B.	1555967	19072
TOTAL DOT	16837434	199076
Bombay MTNL	3235614	29209
Delhi MTNL	2414083	22730
TOTAL MTNL	5647697	51939
GRAND TOTAL DOT + MTNL	22485131	251015

Statement—IV

Details of remelial measures taken by the Government with regard to Excess Billing Complaints

(a) Reading of the meter by one person and noting the readings in the register by another person, and checking the readings by the reverse process. This minimises the chances of incorrect reading of meters.

(b) To avoid clerical errors, billing work has been computerised in all the Metro Districts, and some important cities.

(c) The facility of detailed billing of STD/ISD call free of cost has been allowed to subscribers, wherever existing exchange facilities permit this.

(b) The subscribers are also allowed the facility of obtaining fortnightly meter readings on demand (at a nominal charge of Rs. 2/-) to enable them to keep a watch over the progress of calls.

(e) The following technical solutions have also been adopted to minimise such cases:

(i) Introduction of positive battery metering in Cross-bar exchanges.

(ii) Provision of automatic switch-over of day and night tariffs.

(iii) Reduction of forced release period on called subscriber held condition from 1 to 2 minute to 10 to 20 seconds in the case of STD calls.

(iv) Routine testing of subscribers meters.

(v) Sealing of meters.

(vi) Locking of meter rooms.

(vii) Restriction of entry into the Main Distribution Frame Rooms.

(viii) Raising of Distribution Points.

(ix) Formation of mobile vigilance squads.

(x) Locking of Distribution Points.

Number of Indian nationals in other Asian countries and dvice versa

171. DR. MOHD. HASHIM KIDWAI: Will the Minister of EXTERNAL AFFAIRS be pleased to state:

(a) what is the total number of nationals of China, Japan, Tibet, Indonesia, Malaysia residing in India as on February 28, 1990;

(b) the number of Indian nationals residing in these countries as on February 28, 1990;

(c) the number of nationals of these countries granted asylum in India during the last three years; and

(d) the number of Indian nationals granted asylum in these countries during the said period?

THE MINISTER OF EXTERNAL AFFAIRS (SHRI I. K. GUJRAL): (a) The information on number of nationals of China, Japan, Indonesia and Malaysia residing in India as on 28-2-90 is being collected and will be laid on the Table of the House. Government regard Tibet as an autonomous region of China.

(b) China (including Tibet) 85

Japan : 2,727

Indonesia :10,000 (Approx)

Malaysia :1.75,000 (Approx)

(c) Nil

(d) Nil, according to the available information.

Representation by the Staff of Telegraph Department, Pondicherry

172. SHRI TINDIVANAM G. VENKATRAMAN: Will the Minister of COMMUNICATIONS e pleased to state:

(a) whether Government have taken any decision on the representation dated 14th December, 1989 of staff of Telegraph Department Pondicherry accompanied by an M.P's recommendation; if so, the details of representation and the action taken thereon; and

(b) if no action has been taken the reasons therefor?

THE MINISTER OF STEEL AND MINES WITH ADDITIONAL CHARGE OF THE MINISTRY OF LAW AND JUSTICE (SHRI DINESH GOSWAMI): (a) and (b) Information is being collected and will be laid on the Table of the House.

Inland waterway in Kerala

173. SHRI M. A. BABY: Will the Minister of SURFACE TRANSPORT be pleased to state:

(a) whether Government propose to declare any inland waterway of Kerala as the national waterways; and

(b) if so, the details thereof?